ONE IDENTITY™

I Accessibility Conformance Report

WCAG 2.1 and 2.2 Checklist

Name of Product: **PAM Essentials**

Report Date: **February** *21, 2025*

Evaluation Methods Used: *WAVE Accessibility Evaluation Tools*

Contact: Legal@Quest.com

Terms

The terms used in the Conformance Level information are defined as follows:

Term	Explanation
Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.
ADTC	Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected.

WCAG Conformance Levels

Three levels of WCAG conformance exist: A, AA, and AAA.   Each level builds on the prior level. To meet level AA, a product must meet all of level A; to meet AAA, a product must meet all of level AA.

	Level	Conformance Criteria			
		WCAG 2.0	WCAG 2.1	WCAG 2.2	Total (all versions)
A	Minimum accessibility	25	5	2	32
AA	More accessible	13	7	4	24
AAA	Even more accessible *(not applicable to all experiences)*	23	5	3	31
	Total	61	17	9	86*

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.1.1 – Non-text Content	Text alternatives are provided for non-text content.	Partially Supports		
1.2.1 – Audio-only and Video-only (Pre-recorded)	A transcript is provided for audio-only content and a transcript or audio description is provided for video-only content.	Not Applicable		
1.2.2 – Captions (Pre-recorded)	Captions are provided for video with audio.	Supports		
1.2.3 – Audio Description or Media Alternative (Pre-recorded)	A transcript and / or audio descriptions are provided for video with audio.	Does not support		
1.3.1 – Info and Relationships	Information and content relationships implied by formatting are communicated in text or in a way that works with assistive technology.	Supports		*
1.3.2 – Meaningful Sequence	The reading order of content is meaningful, no matter how a user accesses or consumes it.	Partially Supports		General division of text/images and tabbing capabilities reflect readability.
1.3.3 – Sensory Characteristics	Instructions rely on more than one sense.	Not Applicable		

Quest

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.4.1 – Use of Color	Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response.	Supports		
1.4.2 – Audio Control	A mechanism is provided to control audio that plays on page automatically for more than three seconds.	Not Applicable		

Quest

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.1.1 – Keyboard	All functionality is operable using a keyboard (with exceptions).	Partially Supports		Navigation with keyboard is supported, there are a few areas where data change requires non-keyboard input.
2.1.2 – No Keyboard Trap	The focus does not get trapped on any element in keyboard-only navigation.	Supports		
2.1.4 – Character Key Shortcuts	No single-key shortcuts are used, or a way to turn them off or change them is provided.	Not Applicable		
2.2.1 – Timing Adjustable	If a page has a time limit, users can turn the time limit off, adjust it, or extend it.	Not Applicable		
2.2.2 – Pause, Stop, Hide	User controls are provided for moving or dynamically changing content.	Not Applicable		
2.3.1 – Three Flashes or Below	No content flashes more than three times per second, or the flash is below flash thresholds.	Not Applicable		
2.4.1 – Bypass Blocks	When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them.	Does Not Support		*
2.4.2 – Page Titled	Page titles clearly describe the page topic or page purpose.	Partially Supports		*

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.4.3 – Focus Order	The tabbing order of the content is meaningful and supports operation.	Partially Supports		
2.4.4 – Link Purpose (In Context)	The purpose of each link can be determined from the link text alone or from the link text and its related context.	Partially Supports		All have labeled URLs with path.
2.5.1 – Pointer Gestures	A single pointer alternative to complex pointer or touch gestures is provided.	Supports		
2.5.2 - Pointer Cancellation	For functionality that is operated by a single pointer, a way to cancel the pointer input is provided.	Partially Supports		
2.5.3 – Label in Name	The programmatic name contains the text that is presented visually.	Partially Supports		*
2.5.4 – Motion Actuation	For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided.	Not Applicable		

Quest

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.1.1 – Language of Page	Each page has a human language assigned.	Partially Supports		
3.2.1 – On Focus	Interactive elements receiving focus do not trigger any functionality.	Supports		
3.2.2 – On Input	Interactive elements receiving input do not trigger any functionality.	Supports		
3.2.6 – Consistent Help	Help options provided are consistently available and in the same relative place throughout.	Partially Supports		
3.3.1 – Error Identification	When input error is detected, the user is notified, and the error is described.	Supports		
3.3.2 – Labels or Instructions	A persistent visible label and / or instructions are provided for elements that require user input.	Supports		
3.3.7 – Redundant Entry	Information that the user has already entered during a process is made available to them.	Supports		
4.1.1 – Parsing	~~HTML code is clean and well formed in a way that it can be interpreted by browsers and assistive technology.~~ *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0.	Partially Supports		
4.1.2 – Name, Role, Value	All user interface components communicate their accessibility properties and actions to assistive technology.	Partially Supports		*

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.4 – Captions (Live)	Synchronized captions are provided for live videos containing audio.	Not Applicable		
1.2.5 – Audio Description (Pre-recorded)	If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided.	Does Not Support		
1.3.4 – Orientation	Screen orientation is not restricted unless the orientation is considered essential.	Supports		
1.3.5 – Identify Input Purpose	For each form field collecting user information, the purpose of the field is programmatically declared.	Partially Supports		*
1.4.3 – Contrast (Minimum)	The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1.	Partially Supports		
1.4.4 – Resize Text	Text can be resized up to 200% without loss of content or function.	Partially Supports		
1.4.5 – Images of Text	Aside from a few specific exceptions, there are no images of text.	Supports		

Quest

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.4.10 – Reflow	Content presentation is responsive and doesn't require scrolling in two dimensions.	**Supports**		
1.4.11 – Non-Text Contrast	The contrast ratio between non-text elements (including any states) and their background is at least 3:1.	Partially Supports		
1.4.12 – Text Spacing	Text spacing can be overridden to improve the reading experience.	Partially Supports		
1.4.13 – Content on Hover Focus	When additional content is presented on hover or on focus, the new content is persistent and dismissible.	Supports		
2.4.5 – Multiple Ways	There is more than one way to reach each page.	Partially Supports		Pages can be reached multiple ways where there is logical sense for functionality.
2.4.6 – Headings and Labels	Headings and labels are clear and descriptive.	Partially Supports		
2.4.7 – Focus Visible	Keyboard focus is clear and visible.	Partially Supports		
2.4.11 – Focus Not Obscured (Minimum)	When an actionable element receives focus, at least a portion of it remains visible.	Partially Supports		
2.5.7 – Dragging Movements	If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided.	Supports		

WCAG Level AA checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.5.8 – Target Size (Minimum)	The size of a target is at least 24 by 24 CSS pixels (with exceptions).	Supports		
3.1.2 – Language of Parts	Assistive technology can distinguish and reflect when the human language on a page changes.	Partially Supports		
3.2.3 – Consistent Navigation	Navigational elements are consistently displayed, including their location and the order of their content.	Partially Supports		
3.2.4 – Consistent Identification	Components with the same functionality are consistently identified.	Partially Supports		
3.3.3 – Error Suggestion	Users receive helpful / specific suggestions when they make errors.	Partially Supports		
3.3.4 – Error Prevention (Legal, Financial, Data)	When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized.	Partially Supports		
3.3.8 – Accessible Authentication (Minimum)	When a cognitive function test is used to authenticate a user, an alternative way to authenticate, or a help mechanism to complete the authentication is provided.	Partially Supports		
4.1.3 – Status Messages	Status messages can be presented to the user by assistive technology without receiving focus.	Partially Supports		

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.6 – Sign Language (Pre-recorded)	Sign-language interpretation of audio is provided for pre-recorded videos.	Does not Support		
1.2.7 – Extended Audio Description (Pre-recorded)	Videos without sufficient pauses for audio description are extended so that audio descriptions can be added.	Does not Support		
1.2.8 – Media Alternative (Pre-recorded)	A text alternative, like a descriptive transcript, is provided for all pre-recorded video with audio.	Does not Support		
1.2.9 – Audio-only (Live)	Live text captioning or a transcript is provided for live audio.	Not Applicable		
1.3.6 – Identify Purpose	The purpose of elements is programmatically declared by adding semantics or metadata.	Does not Support		*
1.4.6 – Contrast (Enhanced)	The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1.	Does not Support		
1.4.7 – Low or No Background Audio	Audio contains little to no background noise, or background noise can be turned off.	Not Applicable		
1.4.8 – Visual Presentation	Users can adjust a range of presentation options.	Partially supported		
1.4.9 – Images of Text (No Exception)	There are no images of text.	**Supported**		

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.1.3 – Keyboard (No Exception)	All page functionality is operable using a keyboard (with no exceptions).	Partially Supported		
2.2.3 – No Timing	With the exception of real-time events, no content requires timed interaction.	Supported		
2.2.4 – Interruptions	Interruptions can be postponed, suppressed, or configured.	Partially Supported		
2.2.5 – Re-authenticating	User data is saved when re-authenticating.	Partially Supported		
2.2.6 – Timeouts	Users are warned when extended inactivity could cause data loss.	Does Not Support		
2.3.2 – Three Flashes	No content flashes more than three times per second.	Supported		
2.3.3 – Animation from Interactions	If an animation is triggered by a user interaction, users can stop the animation.	Does Not Support		**Animated loading indicators cannot be stopped**
2.4.8 – Location	Users can orient themselves within a set of pages.	Partially Supported		
2.4.9 – Link Purpose (Link Only)	Every link's purpose is clear from its text.	Partially Supported		
2.4.10 – Section Headings	Content is broken up by section headings.	Partially Supported		
2.4.12 – Focus Not Obscured (Enhanced)	When an actionable element receives focus, the entire component is visible.	Partially Supported		

Quest

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.4.13 – Focus Appearance	Focus indicators have sufficient color contrast and are sized to be clearly visible.	Supported		
2.5.5 – Target Size	The size of the target for pointer inputs is at least 44 x 44 CSS pixels.	**Partially Supported**		
2.5.6 – Concurrent Input Mechanism	Input is not restricted to a specific modality (like keyboard only or touch only).	**Partially Supported**		

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.1.3 – Unusual Words	Words or phrases that are ambiguous or unfamiliar are defined.	Supported		
3.1.4 – Abbreviations	Abbreviations are explained or offered in expanded form close by.	Supported		
3.1.5 – Reading Level	Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.	Partially Supported		
3.1.6 – Pronunciation	Words that are hard to pronounce are clarified nearby.	Not Supported		
3.2.5 – Change on Request	Content on the page doesn't change unless users initiate it.	Partially Supported		
3.3.5 – Help	Contextual instructions or cues are provided to help users complete and submit forms.	Supported		
3.3.6 – Error Prevention (All)	For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.	Partially Supported		
3.3.9 – Accessible Authentication (Enhanced)	When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test.	Partially Supported		