

Accessibility Conformance Report

WCAG 2.0, 2.1 and 2.2 Checklist

Name of Product: **Safeguard Privilege Manager for Windows**

Report Date: **2025-11-25**

Evaluation Methods Used: *Manual testing, Accessibility Insights*

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Terms

The terms used in the Conformance Level information are defined as follows:

| Term | Explanation |
|---------------------------|--|
| Supports | The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation. |
| Partially Supports | Some functions of the product do not meet the criterion. |
| Does Not Support | The majority of product functionality does not meet the criterion. |
| Not Applicable | The criterion is not relevant to the product. |
| Not Evaluated | The product has not been evaluated against the criteria. This can only be used in WCAG Level AAA criteria. |
| ADTC | Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected. |

WCAG Conformance Levels

Three levels of WCAG conformance exist: A, AA, and AAA. Each level is built on the prior level. To meet level AA, a product must meet all level A; to meet AAA, a product must meet all of level AA.

| Level | | Conformance Criteria | | | |
|-------|--|----------------------|----------|----------|----------------------|
| | | WCAG 2.0 | WCAG 2.1 | WCAG 2.2 | Total (all versions) |
| A | Minimum accessibility | 25 | 5 | 2 | 32 |
| AA | More accessible | 13 | 7 | 4 | 24 |
| AAA | Even more accessible <i>(not applicable to all experiences)</i> | 23 | 5 | 3 | 31 |
| Total | | 61 | 17 | 9 | 86* |

WCAG Level A Checklist

| Criterion | Description | Conformance Level | ADTC (Q/YY) | Remarks |
|--|--|---|-------------|---|
| <u>1.1.1 – Non-text Content</u> (WCAG 2.0) | Text alternatives are provided for non-text content. | Electronic Docs: Does not support Console Software: Partially Supports Client Software: Supports | | <p>Electronic Docs: screenshots, figures and graphics have figure captions in most cases, but they cannot be considered as text alternatives.</p> <p>Console Software: Some buttons are only pictures; the windows narrator only says “Button” when hovered over. This can be experienced in the Rule Configuration page. The cut, copy and paste buttons are pictures without any alt-text that the narrator could read.</p> <p>Client Software: There is no Non-text Content in the software.</p> |
| <u>1.2.1 – Audio-only and Video-only (Pre-recorded)</u> (WCAG 2.0) | A transcript is provided for audio-only content, and a transcript or audio description is provided for video-only content. | Electronic Docs: Not Applicable Console Software: Not Applicable Client Software: Not Applicable | | <p>Electronic Docs: Electronic docs do not contain such audio-only or video-only media.</p> <p>Console Software: The software does not contain any Audio/Video-only content.</p> <p>Client Software: The software does not contain any Audio/Video-only content.</p> |
| <u>1.2.2 – Captions (Pre-recorded)</u> (WCAG 2.0) | Captions are provided for video with audio. | Electronic Docs: Not Applicable Console Software: Not Applicable Client Software: Not Applicable | | <p>Electronic Docs: Electronic docs do not contain such audio-only or video-only media.</p> <p>Console Software: The software does not contain any Audio/Video-only content.</p> <p>Client Software: The software does not contain any Audio/Video-only content.</p> |
| <u>1.2.3 – Audio Description or Media Alternative (Pre-recorded)</u> (WCAG 2.0) | A transcript and / or audio descriptions are provided for video with audio. | Electronic Docs: Not Applicable Console Software: Not Applicable Client Software: Not Applicable | | <p>Electronic Docs: Electronic docs do not contain such audio-only or video-only media.</p> <p>Console Software: The software does not contain any Audio/Video-only content.</p> <p>Client Software: The software does not contain any Audio/Video-only content.</p> |

WCAG Level A Checklist

| Criterion | Description | Conformance Level | ADTC (Q/YY) | Remarks |
|--|--|---|-------------|---|
| <u>1.3.1 – Info and Relationships</u> (WCAG 2.0) | Information and content relationships implied by formatting are communicated in text or in a way that works with assistive technology. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | Electronic Docs: The electronic documentation uses different heading types, bullet lists, procedure paragraphs, bolding, navigation path chevrons, figures and table captions, bold table headings. Console Software: The software is either guiding the user through the usage or guided by error messages when not clicking in the correct order. Client Software: Information is grouped together in the software for the same categories. |
| <u>1.3.2 – Meaningful Sequence</u> (WCAG 2.0) | The reading order of content is meaningful, no matter how a user accesses or consumes it. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | Electronic Docs: Electronic docs and topics are structured meaningfully, and sequences are easy to follow. Console Software: The software groups together categories and their sequences are presented in an understandable way. Client Software: Passcode request option comes after OK and Cancel button when pressing TAB key |
| <u>1.3.3 – Sensory Characteristics</u> (WCAG 2.0) | Instructions rely on more than one sense. | Electronic Docs: Does not support Console Software: Supports Client Software: Supports | | Electronic Docs: Electronic docs contain only textual instructions. Console Software: The software doesn't rely on users distinguishing between different shapes, size, visual location, orientation, or sound Client Software: The software doesn't rely on users distinguishing between different shapes, size, visual location, orientation, or sound |
| <u>1.4.1 – Use of Color</u> (WCAG 2.0) | Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | Electronic Docs: Electronic Docs support this in various ways, for example, visual separators (different font, font size, border, indentation, icon, etc. for cautions, warnings, tips, code snippets, etc.). |

WCAG Level A Checklist

| Criterion | Description | Conformance Level | ADTC (Q/YY) | Remarks |
|---|--|--|-------------|---|
| | | | | <p>Console Software: There are no color-only indicators in the Software.</p> <p>Client Software: There are no color-only indicators in the Software.</p> |
| <u>1.4.2 – Audio Control</u> (WCAG 2.0) | A mechanism is provided to control audio that plays on page automatically for more than three seconds. | <p>Electronic Docs: Not Applicable</p> <p>Console Software: Supports</p> <p>Client Software: Supports</p> | | <p>Electronic Docs: Electronic docs do not use audio formats at all.</p> <p>Console Software: No Audio plays for more than 3 seconds. None of the sounds are only audio indications, like errors use the error dialogue with the audio combined.</p> <p>Client Software: No Audio plays for more than 3 seconds. None of the sounds are only audio indications, like errors using the error dialogue with the audio combined.</p> |
| <u>2.1.1 – Keyboard</u> (WCAG 2.0) | All functionality is operable using a keyboard (with exceptions). | <p>Electronic Docs: Supports</p> <p>Console Software: Partially Supports</p> <p>Client Software: Supports</p> | | <p>Electronic Docs: All functionalities of the electronic docs are accessible via keyboard.</p> <p>Console Software: The UI can be navigated with the keyboard, except the Generate Report feature’s toolbar. Those can only be used with a mouse.</p> <p>Client Software: All the software can be used with only a keyboard.</p> |
| <u>2.1.2 – No Keyboard Trap</u> (WCAG 2.0) | The focus does not get trapped on any element in keyboard-only navigation. | <p>Electronic Docs: Supports</p> <p>Console Software: Partially Supports</p> <p>Client Software: Supports</p> | | <p>Electronic Docs: Electronic docs do not trap keyboard focus.</p> <p>Console Software: When setting up the Server, after completing the setup process, a successful message pops up. This message can disappear into the background, and the user needs to use an alt-tab to navigate to this window and click enter on that window. This is not indicated to the user in any way.</p> |

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|--|--|---|-------------|---|
| | | | | Client Software: There are no parts of the software where the keyboard can be trapped. |
| <u>2.1.4 – Character Key Shortcuts</u> (WCAG 2.1) | No single-key shortcuts are used, or a way to turn them off or change them is provided. | Electronic Docs: Supports Console Software: Supports Client Software: Not Applicable | | Electronic Docs: Do not have any single-key shortcut. Console Software: Dashboard can be navigated with single-key shortcuts. There is no way to turn it off but the keyboard shortcut for a user interface component is only active when that component has focus. Client Software: No single-key shortcuts are used. |
| <u>2.2.1 – Timing Adjustable</u> (WCAG 2.0) | If a page has a time limit, users can turn the time limit off, adjust it, or extend it. | Electronic Docs: Not Applicable Console Software: Supports Client Software: Supports | | Electronic Docs: Electronic docs do not have time limitations. Console Software: The software doesn't contain timing-based content that can't be adjusted by the administrator or the user of the software. Client Software: The software doesn't contain timing-based content that can't be adjusted by the administrator or the user of the software. |
| <u>2.2.2 – Pause, Stop, Hide</u> (WCAG 2.0) | User controls are provided for moving or dynamically changing content. | Electronic Docs: Not Applicable Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: Electronic docs do not have such elements. Console Software: The software doesn't have automatically updating components. Client Software: The software doesn't have automatically updating components. |
| <u>2.3.1 – Three Flashes or Below</u> (WCAG 2.0) | No content flashes more than three times per second, or the flash is below flash thresholds. | Electronic Docs: Not Applicable Console Software: Supports Client Software: Supports | | Electronic Docs: Electronic docs do not have such elements. Console Software: During the installation process, multiple CMD windows popup for a few milliseconds at a time, these can cause flashing on the screen (rapidly switching between black CMD windows and the white installer |

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|--|---|---|-------------|--|
| | | | | screen). After the setup process, these popups do not happen. Client Software: There are no parts of the software where three flashes could happen. |
| <u>2.4.1 – Bypass Blocks</u> (WCAG 2.0) | When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them. | Electronic Docs: Partially supports Console Software: Supports Client Software: Supports | | Electronic Docs: On the documentation portal, the video carousel object cannot be easily bypassed. It gets stuck until you Tab through the videos. After you reach the end of the carousel, it skips back to a previous block on the page. Only then does it skip to the Company, Resources, etc. bottom block. Console Software: Pressing Alt+F/E/V/H uses the upper toolbar. Pressing the starting character of an item on the Dashboard moves the focus on it. Client Software: Pressing the starting character of the prompts in the system tray instantly opens the corresponding part of the software. |
| <u>2.4.2 – Page Titled</u> (WCAG 2.0) | Page titles clearly describe the topic or the purpose of the page. | Electronic Docs: Supports Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: Electronic docs have titles that describe topic or purpose. Console Software: The Software is not a web-based application. Client Software: The Software is not a web-based application. |
| <u>2.4.3 – Focus Order</u> (WCAG 2.0) | The tabbing order of the content is meaningful and supports operation. | Electronic Docs: Supports Console Software: Partially Supported Client Software: Supports | | Electronic Docs: Electronic docs enable users to navigate sequentially through content and encounter information in an order that is consistent with the meaning of the content and can be operated from the keyboard. Console Software: The movement of the focus on the sidebar is not consistent with the focus of the list items. |

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|--|---|---|-------------|---|
| | | | | Client Software: Passcode request option comes after OK and Cancel button when pressing TAB key |
| <u>2.4.4 – Link Purpose (In Context)</u> (WCAG 2.0) | The purpose of each link can be determined from the link text alone or from the link text and its related context. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | Electronic Docs: electronic docs use in context links that have meaningful descriptions. Console Software: Each link has a text that is described beforehand or during the highlighted text about its destination. Client Software: Each link has a text that is described beforehand or during the highlighted text about its destination. |
| <u>2.5.1 – Pointer Gestures</u> (WCAG 2.1) | A single pointer alternative to complex pointer or touch gestures is provided. (All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.) | Electronic Docs: Not Applicable Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: Do not have multi touch features. Console Software: The software does not require the use of complex or multi-point gestures. Client Software: The software does not require the use of complex or multi-point gestures. |
| <u>2.5.2 - Pointer Cancellation</u> (WCAG 2.1) | For functionality that is operated by a single pointer, a way to cancel the pointer input is provided. | Electronic Docs: Supports Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: Supports pointer cancellation. Console Software: The software does not require the use of long-press, drag-and-drop or single taps. Client Software: The software does not require the use of long-press, drag-and-drop or single taps. |
| <u>2.5.3 – Label in Name</u> (WCAG 2.1) | The programmatic name contains the text that is presented visually. | Electronic Docs: Does Not Support Console Software: Does Not Support Client Software: Does Not Support | | Electronic Docs: Missing or not matching name fields. Console Software: The programmatic name does not contain the text that is presented visually. Client Software: The programmatic name does not contain the text that is presented visually. |

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|---|---|---|-------------|--|
| <u>2.5.4 – Motion Actuation</u> (WCAG 2.1) | For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided. | Electronic Docs: Not Applicable Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: There is not any feature implemented in the electronic documentation that requires any device motion. Console Software: The software does not use the motion of the device. Client Software: The software does not use the motion of the device. |
| <u>3.1.1 – Language of Page</u> (WCAG 2.0) | Each page has a human language assigned. | Electronic Docs: Supports Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: <lang> tag is always used in the HTML code (all pages are implemented in English and/or German). Console Software: The software supports different language packs, but it is not a web-based application. Client Software: There are no language packages available for the client software, and it is not a web-based application. |
| <u>3.2.1 – On Focus</u> (WCAG 2.0) | Interactive elements receiving focus do not trigger any functionality. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | Electronic Docs: Interactive elements receiving focus do not trigger any functionality. Console Software: Focus does not change elements or components on a page. Client Software: Focus does not change elements or components on a page. |
| <u>3.2.2 – On Input</u> (WCAG 2.0) | Interactive elements receiving input do not trigger any functionality. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | Electronic Docs: Interactive elements receiving input do not trigger any functionality. Console Software: Changing the setting of any user interface component does not cause a change of context |

WCAG Level A Checklist

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|---|---|---|-------------|--|
| | | | | Client Software: Changing the setting of any user interface component does not cause a change of context |
| <u>3.2.6 – Consistent Help</u> (WCAG 2.2) | Help options provided are consistently available and in the same relative place throughout. | Electronic Docs: Supports Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: Help options are located in the same order and same position. Console Software: The software does not contain help info defined under the requirement Client Software: The software does not contain help info defined under the requirement |
| <u>3.3.1 – Error Identification</u> (WCAG 2.0) | When input error is detected, the user is notified, and the error is described. | Electronic Docs: Supports Console Software: Partially Supports Client Software: Supports | | Electronic Docs: When input error is detected, the user is notified, and the error is described. Console Software: During the Passcode creation process, the user can input a maximum usage number, and a maximum time allowed value. These are maxed. If the user inputs a number that is higher than the maximum value, and the user clicks on save, the value is set to the maximum without notifying the user about it. Client Software: Errors are described when they occur. |
| <u>3.3.2 – Labels or Instructions</u> (WCAG 2.0) | A persistent visible label and / or instructions are provided for elements that require user input. | Electronic Docs: Supports Console Software: Partially Supports Client Software: Supports | | Electronic Docs: All input elements that require user input have persistent and visible labels. Console Software: Instructions are provided in most cases where inputs are requested from the user. Mandatory fields are not marked in all cases. Client Software: Instructions are provided in all cases. |
| <u>3.3.7 – Redundant Entry</u> (WCAG 2.2) | Information previously entered by or provided to the user that is required to be entered again in the same process is either auto-populated, or | Electronic Docs: Supports Console Software: Supports | | Electronic Docs: The search results page pre-fills the search input with the previously entered search term in the same process. |

WCAG Level A Checklist

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|---|--|--|-------------|---|
| | available for the user to select (with some exceptions) | Client Software: Not Applicable | | <p>Console Software: When a user is reconfiguring the server service, previously entered data is auto populated, except the password.</p> <p>Client Software: There is no auto-population present in the software.</p> |
| 4.1.1 – Parsing (WCAG 2.0) | The HTML code is clean and well formed in a way that can be interpreted by browsers and assistive technology. *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0. | Supported | | *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0. |
| <u>4.1.2 – Name, Role, Value (WCAG 2.0)</u> | All user interface components communicate their accessibility properties and actions to assistive technology. | <p>Electronic Docs: Partially supports</p> <p>Console Software: Does Not Support</p> <p>Client Software: Does Not Support</p> | | <p>Electronic Docs: Electronic docs use standard HTML elements which support the criteria, but some special characters (for example, quotation marks, chevrons) are unreadable for assistive technologies.</p> <p>Software: Name and role of the user interface components are not defined.</p> <p>Client Software: Name and role of the user interface components are not defined.</p> |

WCAG Level AA Checklist

| Criterion | Description | Conformance Level | ADTC (Q/YY) | Remarks |
|---|--|---|-------------|---|
| <u>1.2.4 – Captions (Live)</u> (WCAG 2.0) | Synchronized captions are provided for live videos containing audio. | Electronic Docs: Not Applicable Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: Electronic docs do not contain such media elements. Console Software: There is no Audio-Visual content in the Software. Client Software: There is no Audio-Visual content in the Software. |
| <u>1.2.5 – Audio Description (Pre-recorded)</u> (WCAG 2.0) | If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided. | Electronic Docs: Not Applicable Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: Electronic docs do not contain such media elements. Console Software: There is no Audio-Visual content in the Software. Client Software: There is no Audio-Visual content in the Software. |
| <u>1.3.4 – Orientation</u> (WCAG 2.1) | Screen orientation is not restricted unless the orientation is considered essential. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | Electronic Docs: Screen orientation is not restricted. Console Software: The orientation of the display has no effect on the software as long the minimum display resolution is met. Client Software: The orientation of the display has no effect on the software as long the minimum display resolution is met. |
| <u>1.3.5 – Identify Input Purpose</u> (WCAG 2.1) | For each form field collecting user information, the purpose of the field is programmatically declared. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | Electronic Docs: Fields that collect user information declares the purpose of the field programmatically. Console Software: Each input is labeled with the purpose of the input field. Client Software: Each input is labeled with the purpose of the input field. |

WCAG Level AA Checklist

| Criterion | Description | Conformance Level | ADTC (Q/YY) | Remarks |
|---|--|---|-------------|--|
| <u>1.4.3 – Contrast (Minimum)</u> (WCAG 2.0) | The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1. | Electronic Docs: Partially Supports Console Software: Partially Supports Client Software: Supports | | Electronic Docs: Minimum contrast (4.5:1) is not reached in several places. Console Software: There are some parts of the UI where the 4.5:1 contrast ratio is not reached. Client Software: Contrast follows the guidelines. |
| <u>1.4.4 – Resize Text</u> (WCAG 2.0) | Text can be resized up to 200% without loss of content or function. | Electronic Docs: Supports Console Software: Does Not Support Client Software: Does Not Support | | Electronic Docs: All the content scales uniformly, and the browser provides scroll bars, if necessary. The footer pane is left-aligned but it does not cause content or function loss. Console Software: The Software doesn't support text size changes. Changing the text size of the platform itself also does not influence the text size inside the product. Client Software: The Software doesn't support text size changes. Changing the text size of the platform itself also does not influence the text size inside the product |
| <u>1.4.5 – Images of Text</u> (WCAG 2.0) | Aside from a few specific exceptions, there are no images of text. | Electronic Docs: Does Not Support Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: The electronic documentation contains screenshots and other graphic content that are images of text. Console Software: There are no images in the Software. Client Software: There are no images in the Software. |
| <u>1.4.10 – Reflow</u> (WCAG 2.1) | Content presentation is responsive and doesn't require scrolling in two dimensions. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | Electronic Docs: There are no code examples that require scrolling in two dimensions. Console Software: The embedded report viewer might require the use of scrolling in some cases. Client Software: There is no content that requires scrolling. |

WCAG Level AA Checklist

| Criterion | Description | Conformance Level | ADTC (Q/YY) | Remarks |
|--|---|---|-------------|---|
| <u>1.4.11 – Non-Text Contrast</u> (WCAG 2.1) | The contrast ratio between non-text elements (including any states) and their background is at least 3:1. | Electronic Docs: Partially Supports Console Software: Supports Client Software: Not Applicable | | Electronic Docs: Minimum contrast (3:1) is not reached in some places. Console Software: Non-text elements have a 3:1 contrast. Client Software: There is no non-text content. |
| <u>1.4.12 – Text Spacing</u> (WCAG 2.1) | Text spacing can be overridden to improve the reading experience. | Electronic Docs: Does Not Support Console Software: Does Not Support Client Software: Does Not Support | | Electronic Docs: Users cannot adjust text spacing. Console Software: There is no option to override the text spacing. Client Software: There is no option to override the text spacing. |
| <u>1.4.13 – Content on Hover Focus</u> (WCAG 2.1) | When additional content is presented on hover or on focus, the new content is persistent and dismissible. | Electronic Docs: Does Not Support Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: Tooltips are not persistent nor dismissible. Console Software: There is no new content behind hover or focus actions. Client Software: There is no new content behind hover or focus actions. |
| <u>2.4.5 – Multiple Ways</u> (WCAG 2.0) | There is more than one way to reach each page. | Electronic Docs: Supports Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: There are multiple ways to reach each page. Console Software: UI is not designed in a way where different parts of the products can be reached in multiple ways. Client Software: UI is not designed in a way where different parts of the products can be reached in multiple ways. |
| <u>2.4.6 – Headings and Labels</u> (WCAG 2.0) | Headings and labels are clear and descriptive. | Electronic Docs: Supports Console Software: Supports | | Electronic Docs: Headings and labels are clear and descriptive. |

WCAG Level AA Checklist

| Criterion | Description | Conformance Level | ADTC (Q/YY) | Remarks |
|--|--|---|-------------|--|
| | | Client Software: Supports | | <p>Console Software: The headings and labels describe the topic well inside the software.</p> <p>Client Software: The headings and labels describe the topic well inside the software.</p> |
| <u>2.4.7 – Focus Visible</u> (WCAG 2.0) | The keyboard focus is clear and visible. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | <p>Electronic Docs: Keyboard focus is clear and visible except for the video carousel.</p> <p>Console Software: Focus indicators are available.</p> <p>Client Software: Focus is indicated throughout the software.</p> |
| <u>2.4.11 – Focus Not Obscured (Minimum)</u> (WCAG 2.2) | When an actionable element receives focus, at least a portion of it remains visible. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | <p>Electronic Docs: When using tab to navigate on the documentation portal, the item with keyboard focus is displayed and not obscured (only in case of the Filter drop-down list).</p> <p>Console Software: Actionable elements remain visible when they receive focus.</p> <p>Client Software: Actionable elements remain visible when they receive focus.</p> |
| <u>2.5.7 – Dragging Movements</u> (WCAG 2.2) | If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided. | Electronic Docs: Not Applicable Console Software: Not Applicable Client Software: Not Applicable | | <p>Electronic Docs: There is no part of the online documentation that requires a dragging movement.</p> <p>Console Software: Dragging movement is not required in the Software.</p> <p>Client Software: Dragging movement is not required in the Software.</p> |
| <u>2.5.8 – Target Size (Minimum)</u> (WCAG 2.2) | The size of a target is at least 24 by 24 CSS pixels (with exceptions). | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | <p>Electronic Docs: Online documentation targets are at least 24 by 24 CSS pixels.</p> <p>Console Software: The targets are at least 24 by 24 pixels.</p> |

WCAG Level AA Checklist

| Criterion | Description | Conformance Level | ADTC (Q/YY) | Remarks |
|--|--|---|-------------|--|
| | | | | Client Software: The targets are at least 24 by 24 pixels. |
| <u>3.1.2 – Language of Parts</u> (WCAG 2.0) | Assistive technology can distinguish and reflect when the human language on a page changes. | Electronic Docs: Supports Console Software: Not Applicable Client Software: Not Applicable | | Electronic Docs: <lang> tag is always used in the HTML code. All sections are English. All pages of the product documentation and its parts are implemented in English. Console Software: By installing a language pack, the default language will be set for every page. Client Software: There are no language packages available for the client software. |
| <u>3.2.3 – Consistent Navigation</u> (WCAG 2.0) | Navigational elements are consistently displayed, including their location and the order of their content. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | Electronic Docs: Navigational elements are consistent. Console Software: Navigation is consistent and deterministic. Client Software: Navigation is consistent and deterministic. |
| <u>3.2.4 – Consistent Identification</u> (WCAG 2.0) | Components with the same functionality are consistently identified. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | Electronic Docs: Components with the same functionality are consistently identified. Console Software: Most of the buttons have text written on where pictograms are used, they are consistently identifiable. Client Software: Each component has text to identify their functionality. |
| <u>3.3.3 – Error Suggestion</u> (WCAG 2.0) | Users receive helpful / specific suggestions when they make errors. | Electronic Docs: Supports Console Software: Partially Supports Client Software: Supports | | Electronic Docs: Useful suggestions are provided. Console Software: In case of an input error, we do not give suggestions but make corrections automatically. Client Software: There are no suggestions, inputs can't get corrected, it would jeopardize the security of the software's functionality. |

WCAG Level AA Checklist

| Criterion | Description | Conformance Level | ADTC (Q/YY) | Remarks |
|--|--|---|-------------|--|
| <u>3.3.4 – Error Prevention (Legal, Financial, Data)</u> (WCAG 2.0) | When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized. | Electronic Docs: Not Applicable Console Software: Supports Client Software: Not Applicable | | Electronic Docs: There is no legal or financial data that could be submitted. Console Software: Whenever a deletion happens, there is always a confirmation dialogue before that, that the user must approve. Client Software: This software does not cause legal commitments or financial transactions and there are no deletions in user-controllable databases. |
| <u>3.3.8 – Accessible Authentication (Minimum)</u> (WCAG 2.2) | When a cognitive function test is used to authenticate a user, an alternative way to authenticate, or a help mechanism to complete the authentication is provided. | Electronic Docs: Not Applicable Console Software: Supports Client Software: Supports | | Electronic Docs: Users are not required to authenticate to the documentation portal. Console Software: There is no cognitive function test inside the software. Copy and paste function is allowed. Client Software: There is no cognitive function test inside the software. Copy and paste function is allowed. |
| <u>4.1.3 – Status Messages</u> (WCAG 2.1) | Status messages can be presented to the user by assistive technology without receiving focus. | Electronic Docs: Supports Console Software: Supports Client Software: Supports | | Electronic Docs: Status messages (snack bars) are accessible for assistive technologies without receiving focus. Console Software: The software is used by Windows built in status message which supports assistive technologies. Client Software: The software uses the built-in status message system of Windows; it supports assistive technologies. The countdown for the Temporary Session Elevation might not appear on top of applications, meaning assistive technologies can't detect it in some cases. |

WCAG Level AAA Checklist

| Criterion | Description | Conformance Level | ADTC (Q/YY) | Remarks |
|--|--|----------------------|-------------|---------|
| <u>1.2.6 – Sign Language (Pre-recorded)</u> (WCAG 2.0) | Sign-language interpretation of audio is provided for pre-recorded videos. | Not Evaluated | | |
| <u>1.2.7 – Extended Audio Description (Pre-recorded)</u> (WCAG 2.0) | Videos without sufficient pauses for audio description are extended so that audio descriptions can be added. | Not Evaluated | | |
| <u>1.2.8 – Media Alternative (Pre-recorded)</u> (WCAG 2.0) | A text alternative, like a descriptive transcript, is provided for all pre-recorded video with audio. | Not Evaluated | | |
| <u>1.2.9 – Audio-only (Live)</u> (WCAG 2.0) | Live text captioning or a transcript is provided for live audio. | Not Evaluated | | |
| <u>1.3.6 – Identify Purpose</u> (WCAG 2.1) | The purpose of elements is programmatically declared by adding semantics or metadata. | Not Evaluated | | |
| <u>1.4.6 – Contrast (Enhanced)</u> (WCAG 2.0) | The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1. | Not Evaluated | | |
| <u>1.4.7 – Low or No Background Audio</u> (WCAG 2.0) | Audio contains little to no background noise, or background noise can be turned off. | Not Evaluated | | |
| <u>1.4.8 – Visual Presentation</u> (WCAG 2.0) | Users can adjust a range of presentation options. | Not Evaluated | | |
| <u>1.4.9 – Images of Text (No Exception)</u> (WCAG 2.0) | There are no images of text. | Not Evaluated | | |
| <u>2.1.3 – Keyboard (No Exception)</u> (WCAG 2.0) | All page functionality is operable using a keyboard (with no exceptions). | Not Evaluated | | |
| <u>2.2.3 – No Timing</u> (WCAG 2.0) | With the exception of real-time events, no content requires timed interaction. | Not Evaluated | | |
| <u>2.2.4 – Interruptions</u> (WCAG 2.0) | Interruptions can be postponed, suppressed, or configured. | Not Evaluated | | |

WCAG Level AAA Checklist

| Criterion | Description | Conformance Level | ADTC (Q/YY) | Remarks |
|---|--|----------------------|-------------|---------|
| <u>2.2.5 – Re-authenticating</u> (WCAG 2.0) | User data is saved when re-authenticating. | Not Evaluated | | |
| <u>2.2.6 – Timeouts</u> (WCAG 2.1) | Users are warned when extended inactivity could cause data loss. | Not Evaluated | | |
| <u>2.3.2 – Three Flashes</u> (WCAG 2.0) | No content flashes more than three times per second. | Not Evaluated | | |
| <u>2.3.3 – Animation from Interactions</u> (WCAG 2.1) | If an animation is triggered by a user interaction, users can stop the animation. | Not Evaluated | | |
| <u>2.4.8 – Location</u> (WCAG 2.0) | Users can orient themselves within a set of pages. | Not Evaluated | | |
| <u>2.4.9 – Link Purpose (Link Only)</u> (WCAG 2.0) | Every link’s purpose is clear from its text. | Not Evaluated | | |
| <u>2.4.10 – Section Headings</u> (WCAG 2.0) | Content is broken up by section headings. | Not Evaluated | | |
| <u>2.4.12 – Focus Not Obscured (Enhanced)</u> (WCAG 2.2) | When an actionable element receives focus, the entire component is visible. | Not Evaluated | | |
| <u>2.4.13 – Focus Appearance</u> (WCAG 2.2) | Focus indicators have sufficient color contrast and are sized to be clearly visible. | Not Evaluated | | |
| <u>2.5.5 – Target Size</u> (WCAG 2.1) | The size of the target for pointer inputs is at least 44 x 44 CSS pixels. | Not Evaluated | | |
| <u>2.5.6 – Concurrent Input Mechanism</u> (WCAG 2.1) | Input is not restricted to a specific modality (like keyboard only or touch only). | Not Evaluated | | |
| <u>3.1.3 – Unusual Words</u> (WCAG 2.0) | Words or phrases that are ambiguous or unfamiliar are defined. | Not Evaluated | | |

WCAG Level AAA Checklist

| Criterion | Description | Conformance Level | ADTC (Q/YY) | Remarks |
|---|--|----------------------|-------------|---------|
| <u>3.1.4 – Abbreviations</u> (WCAG 2.0) | Abbreviations are explained or offered in expanded form close by. | Not Evaluated | | |
| <u>3.1.5 – Reading Level</u> (WCAG 2.0) | Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided. | Not Evaluated | | |
| <u>3.1.6 – Pronunciation</u> (WCAG 2.0) | Words that are hard to pronounce are clarified nearby. | Not Evaluated | | |
| <u>3.2.5 – Change on Request</u> (WCAG 2.0) | Content on the page doesn't change unless users initiate it. | Not Evaluated | | |
| <u>3.3.5 – Help</u> (WCAG 2.0) | Contextual instructions or cues are provided to help users complete and submit forms. | Not Evaluated | | |
| <u>3.3.6 – Error Prevention (All)</u> (WCAG 2.0) | For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions. | Not Evaluated | | |
| <u>3.3.9 – Accessible Authentication (Enhanced)</u> (WCAG 2.2) | When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test. | Not Evaluated | | |