



Paul Hartmann AG optimizes identity management with One Identity

Optimized lifecycle management and streamlined permissions management for ultimate healthcare data security



Country: **Germany**

Employees: **> 10,000**

Industry: **Healthcare**

Website: hartmann.info

Challenges

For a company that deals with medical products in areas such as wound care, hospitals, surgical centers and home care, data protection needs to cover both patients and their healthcare providers.

Solutions

For this, Germany-based Paul Hartmann AG turned to One Identity Manager for its smooth integration with every SAP system in their environment and its optimized account creation with secure, efficient identity lifecycle management.

Customer Story

As a leading medical product provider, security risks were the biggest concern for Paul Hartmann AG. Their clients in wound care, hospitals, surgery centers and home care all needed top-notch identity and access management (IAM).

Products Featured

- One Identity Manager

Solutions Featured

- Identity Governance and Administration

Results

- Automated, centralized identity lifecycle management
- Self-service capabilities with faster request fulfillment
- Streamlined role and permissions management
- Compliance-ready, consistently updated IAM

But to get this, **Hartmann needed to consolidate their legacy IT systems for easier join level creation**, and they hoped to optimize their provisioning and permissions processes along the way.

That's why they have spent the last 10 years with One Identity.

"For us, identity management is not a project – it's a continuous process," said Simon Thamasett, IT Manager and Solution Architect at Hartmann.

The number of connectors provided by One Identity Manager allowed Paul Hartmann AG to connect different types of IT systems, including their ITSM portal and more. Now, they can offer their end users more self-service capabilities, faster request fulfilment and less generic tickets.

Paul Hartmann AG knew that managing identities through their lifecycle and keeping "good housekeeping" within their systems would be the surest way to protect their data. Having One Identity Manager organize and monitor identities from creation to role changes to deletion optimized their directories and streamlined their workloads.

"Our current journey is to optimize more and more inside identity management," Thamasett noted, "This means we have to connect One Identity to our ITSM tool, and this helps us to optimize the end user requests."

About One Identity

One Identity helps organizations strengthen cybersecurity, boost efficiency and control costs through the One Identity Fabric, a holistic approach to identity and access management (IAM). By unifying IAM tools, including identity governance and administration (IGA), access management (AM), privileged access management (PAM), and Active Directory management (AD Mgmt), it ensures optimal functionality and efficiency. This cohesive structure reduces identity sprawl and extends governance to the farthest endpoints of your IAM ecosystem. Proven and trusted on a global scale, One Identity manages more than 500 million identities for more than 11,000 organizations worldwide. For more information, visit www.oneidentity.com.

The business value One Identity Manager gives us is, of course, the high rate of optimization. We have identity management, but we also have the ability to be able to connect nearly every system to One Identity.

Simon Thamasett, Identity and Access Management Manager, Paul Hartmann AG