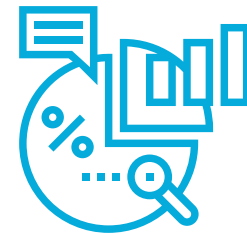# THE JOURNEY TO IAM SUCCESS

ONE IDENTITY™

See how six organizations
#GetIAMRight
with One Identity

Identity and Access Management (IAM) is many things.

For some it's all about streamlining the user experience through technologies and practices that make it easier for them to securely logon. For others, IAM is all about identity lifecycle management – ensuring that accounts are set up, modified, and retired in a timely, accurate, and secure manner, and still for others it's focused on security and compliance through technologies and practices that make governance activities such as attestations easy and complete, or adding a layer of control and visibility to privileged accounts and "superuser" access.
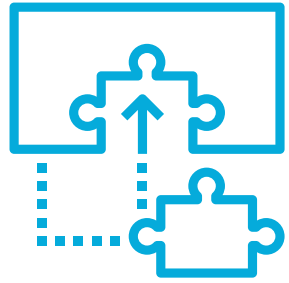
The reality is IAM is all of this, and more.

The essence of IAM is granting the right people, the right access, to the right resources, in the right ways, and ensuring that stakeholders agree that it is all done right. That's a lot of rights and the reason that so many of us struggle with this fundamental aspect of IT security.

At One Identity, we believe that IAM is a journey not a destination. And this journey is not a Sunday walk in the park or a casual family drive in the country. It is an epic journey fraught with peril, with obstacles strewn along the path, and no defined map that guarantees success. It's an expedition to summit Everest – it's arduous but achievable and well worth.

Come read about the IAM journey that six organizations have made - and how One Identity helped them reach their goals.

See how these six organizations use One Identity solutions to

#GetIAMRight

4 **City of Coppell**
Active Roles

5 **City of Bakersfield**
Defender

6 **Sky**
Identity Manager

7 **Texas A&M University Health Science Center**
Identity Manager

8 **The Alliance**
Cloud Access Manager, Defender and Privileged Password Manager

9 **JYSK Nordic**
Active Roles

Customer Profile

Company: City of Coppell

Industry: Local government

Country: United States

Employees: Just under 50,000

Solution: Active Roles

"Now we can add a user to a specific group, provision their home folder and the license assignments in one automated step thanks to Active Roles…. The time savings, cost savings, automation and integration make it easy for me to recommend."

**Pallavi Kalamkar,
Systems Administrator,
City of Coppell**

City gets Active Directory right, securing citizen and employee information

Active Roles removes cumbersome and error-prone manual processes from Active Directory user lifecycle management

Today, the City of Coppell…

Governs identities and access using a comprehensive, single-sign-on solution based on user groups and roles in Active Directory. **As a result, it:**

Gives the right people the right access

- Employees, contractors, vendors and citizens can efficiently access only the data and applications they're authorized to use.

Enforces the right level of control

- The city consistently protects all its data, including the social security numbers, credit card numbers and medical information of employees and citizens, using easy-to-configure, role-based access policies.

Uses the right processes

- Automated workflows speed provisioning and deprovisioning of identities and privileges from days or weeks to minutes.

Bakersfield's police department locks down remote access with One Identity Defender

City meets compliance requirements and ensures secure remote access

Today, the City of Bakersfield...
Has an effective and affordable two-factor authentication solution that's easy to manage and scale. **As a result, it:**

Gives the right people the right access

- Police officers, remote personnel and administrators must provide a password as well as information from a hardware token on their mobile device to access applications.

Enforces the right level of control

- The city meets the Department of Justice's security regulations and its own strategic vision for securing its data, systems and networks.

Uses the right processes

- Training and ongoing administration are simple: staff use Windows Active Directory Users and Computers to manage Defender as well as other applications.

Customer Profile
Company: City of Bakersfield
Industry: Local government
Country: United States
Employees: 1,300
Solution: Defender

"After years of use, Defender has proven itself to be a solid, robust solution.… It has become so much a part of what we do, and so easy to use, that we don't think of it as a separate solution."

**Gregory Pronovost,
Assistant Director of IT,
City of Bakersfield**

Read the full City of Bakersfield case study here.

Customer Profile

Company: Sky

Industry: Media & Communications

Country: United Kingdom

Employees: 30,000

Solution: Identity Manager and Password Manager

"By providing a better level of service to our core business, we're helping to make Sky's offering more attractive to current and potential customers."

**Scott Cornfield,
Identity and Access Manager,
Sky**

The sky's the limit thanks to myID

Europe's leading entertainment company, Sky, paves the way for smooth expansion, while saving time and money with its centralized identity management platform, myID
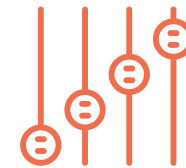
Today, Sky...

Uses a single identity and access management solution it calls myID to support all its sites across Europe. **As a result, it:**
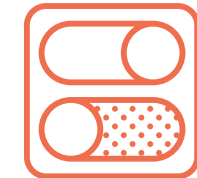
Gives the right people the right access

- Tens of thousands of users can access only the data and tools that they should.
- One consistent, role-based access model cuts the risk of duplicate or unused profiles.

Enforces the right level of control

- Each employee has a unique profile that supports dynamic access requirements to global resources, which is especially helpful for workers who temporarily switch or share roles.

Uses the right processes

- Front-line managers control users' privileges from a single, enterprisewide portal.
- Only a few specific people can govern IAM at all levels across the organization.
- Automated provisioning and deprovisioning processes give staff the tools they need right away and ensure PCI compliance.
- Users can reset and synchronize their own passwords.

Read the full Sky case study here.

Removing the bottlenecks and blind spots in IT access

Texas A&M University's Health Science Center streamlines identity and password management to improve security and staff efficiency
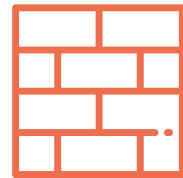
Today, Texas A&M University's Health Science Center...

Controls access privileges and passwords with a comprehensive solution that works seamlessly with Active Directory. **As a result, it:**

Gives the right people the right access

- Students, faculty and staff can use only the systems, services and data they need.
- The elimination of 500 inactive user accounts cut risk.

Enforces the right level of control

- The university consistently secures all its information and technologies — whether they're behind its firewalls or in a public cloud.
- People can access their informationand tools regardless where they are and what device they're using.

Uses the right processes

- Detailed reports and consistent policy enforcement simplify FERPA and HIPAA compliance.
- Users can modify their own passwords, which cuts down on help desk calls.
- Automated workflows provision and deprovision identities and access privileges via live feeds from HR and finance systems, reducing error and saving time and money.

HEALTH SCIENCE CENTER
TEXAS A&M UNIVERSITY

Customer Profile

Company: Texas A&M University Health Science Center

Industry: Higher Education

Country: United States

Employees: 3,200

Solution: Identity Manager and Password Manager

"My teams are now looking at how to advance our solution for broader purposes. For example, we'd like to tie it into our card reader system so when a user's access privileges are revoked in Identity Manager, the card they use to get into buildings is also disabled."

**Jody Harrison,
Associate Director of Systems Engineering,
Texas A&M University Health Science Center**

Read the full Texas A&M University Health Science Center case study here.

"We can consolidate our workflows, increase collaboration, and improve financial management, because we have the flexible security tools we need from One Identity to protect our information and the physical identities of our staff."

**Dr. Sam Kurien,
Chief Information Officer,
The Alliance**

Security that protects more than just data and money

The Alliance protects the physical and digital identities of its global staff — and saves time — with a flexible portal and multifactor authentication

Today, the Alliance...

Gives its international staff in more than 80 countries a single, secured portal for using applications and organizational data. **As a result, it:**
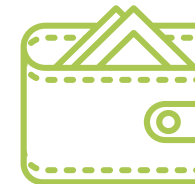
Gives the right people the right access

- The organization controls access using consistent user information and policies from Active Directory — and, in some cases, two-factor authentication.

- Employees can log into a central portal and remain anonymous when necessary.

Enforces the right level of control

- Global staff use one standardized set of cloud-based tools and data stores, regardless of where they are, or what devices they're using.

Uses the right processes

- The Alliance is more efficient and it's minimizing costs now that more workflows are automated.

- A digital record of expenses and payments simplifies financial audits.

- International workers no longer have to manage their own IT services, including email.

Read the full Alliance case study here.

International retailer JYSK eliminates AD issues with Active Roles

Denmark-based international home goods retailer brings elegance, style and efficiency to its AD infrastructure

Today, JYSK...
Controls access to all its applications used by 10,000 users from a single solution that interoperates seamlessly with Active Directory. **As a result, it:**

Gives the right people the right access

- Employees at corporate offices and 1,000 international shops can access only the applications and information they require for their role.
- JYSK eliminated 90% of its administrative domain accounts, reducing risk.

Enforces the right level of control

- The company ensures consistent, highly flexible IAM policies for governing 450 virtual servers and disparate technologies in 19 countries.

Uses the right processes

- Managers can quickly see who has access to what, and why.
- Automated workflows and an easy-to-use console save time and money, and they simplify compliance with JYSK's IAM strategy and requirements.

JYSK

Customer Profile

Company: JYSK Nordic

Industry: Retail

Country: Denmark

Employees: 10,000+

Solution: Active Roles

"Now when a service center manager or store manager calls and asks for a new or automated feature — which happens about five times a day — we can do it. We don't have to bring in a consultant and wait three or four weeks, and pay a fortune to make changes. We can … do it almost instantly."

Michael Gorm Jensen, System Administrator of IT Server Operations, JYSK Nordic

Read the full JYSK Nordic case study here.

Securing the right access for the right people — #GetIAMRight with One Identity

Get the comprehensive IAM solution you need from One Identity to give the right people the right access, while enforcing the right level of control with the right processes.

Our customers get IAM right

29%
year-to-year growth

94%
of customers report overall satisfaction with their support experience

7,000+
global organizations use One Identity solutions to manage access, their way, for **130 million identities**

Learn more about how you can #GetIAMRight with One Identity.

10

Industry experts recommend One Identity solutions for IAM
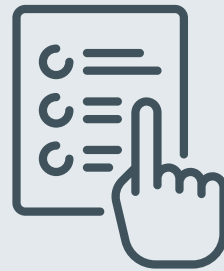
#GetIAMRight

Leader

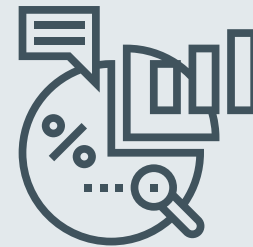Gartner has named One Identity a Leader in its February 2018 MQ for IGA

Leader

Forrester Wave for Identity Governance and Administration

Readers' Choice Award Winner

for Governance, Risk and Compliance by Information Security magazine

Comprehensive leader

and product leader in the KuppingerCole Leadership Compass for Access Management and Federation

Recommended

identity and access management solution provider by SC Magazine

Learn more about how you can #GetIAMRight with One Identity.